

The Aztec Pledge

Product Quality & Performance Assurance

Aztec Oils is committed to the quality, performance and integrity of every lubricant we manufacture. Our products are developed and manufactured to meet recognised industry standards and Original Equipment Manufacturer (OEM) performance requirements. The specific performance claims applicable to each product are clearly stated on the relevant Technical Data Sheet.

Aztec Oils guarantees that its lubricants meet the performance claims and specifications stated on their individual Technical Data Sheets. Products are manufactured under controlled conditions at our UK blending facility and are subject to quality control procedures to ensure conformity with the defined product specification.

Vehicle Servicing & Manufacturer Warranties

Aztec Oils automotive lubricants may be used for vehicle servicing where the product meets the viscosity grade, performance specification and other lubricant requirements prescribed by the vehicle manufacturer for the application.

The use of a suitable independently supplied lubricant does not, in itself, mean that servicing must be carried out using an OEM branded lubricant. Lubricants are recognised as aftermarket goods under the Motor Vehicle Agreements Block Exemption Order (MVBE), which supports competition and consumer choice within the motor vehicle servicing and repair market. Where a vehicle remains under manufacturer warranty, the lubricant selected should meet the applicable OEM requirements and the vehicle should be serviced in accordance with the manufacturer's prescribed servicing schedule and procedures.

Where suitability is based upon demonstrated performance against an OEM or industry specification rather than formal approval, the Technical Data Sheet will describe the level of performance claimed. Aztec Oils recommends retaining appropriate servicing records, including the full lubricant product name, grade and specification used, particularly for vehicles operating within a manufacturer warranty period.

Technical Support & Product Assurance

Our Technical Department provides application and product selection support to help customers identify the appropriate lubricant for their vehicle or equipment. In the event of a reported failure where an Aztec Oils lubricant is suspected of having contributed to the issue, Aztec Oils will investigate the circumstances and where appropriate, undertake laboratory analysis of the lubricant.

Our commitment is straightforward: when an Aztec Oils product is correctly selected and used for the application stated on its Technical Data Sheet, we stand behind the quality and performance claims made for that product.

